

Santee, CA 92071

August 14, 2008

Laura Steffen  
5155 Waring Rd  
San Diego, CA 92120

Dear Laura Steffen,

I wanted to take a moment to write to you to express my gratitude for your amazing service and performance. I was referred to you by a fellow real estate agent once it became apparent we would have to do a short sale to sell our house. I am so glad he referred me to you because you handled our case exceptionally well.

You put both my wife and I at ease during our first meeting. Your experience with short sales and your confident approach made me feel I was in good hands. After going through this process, I realized just how important it is to have a competent and proactive team to get a house sold in this manner.

Kudos to you and your awesome staff! They did a superb job getting our house sold. I couldn't be happier. We can now rebuild our lives and look forward to a bright future.

God Bless,

A handwritten signature in black ink, appearing to read "Derrick Coleman". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Derrick Coleman  
A happy customer